



Dear Valued Carriers,

Below please find important contact information for your convenience:

Hours of Operation: Mon – Fri | 9AM – 5PM EST
Main Phone: 77-CSI-Claims (772-742-5246)
Mailing Address: PO Box 880505 Port St. Lucie, FL 34988

Customers contacts FOR CUSTOMERS ONLY

Claim Filing Instructions: Ext. 1
Case Managers / Customer Support: Ext. 2

Customer Fax: 772-742-2407 (No fax coversheet)
Customers Main Email: Claims@CSIPros.org

Carrier Contacts NOT FOR CUSTOMERS USE

Account Managers / Carriers Support: Ext. 3
IT Support: Ext. 636

Compliance Department

Arbitration, Tariff & Contracts: Ext. 638
Compliance Email: Eva@CSIPros.org

Billing Department

Billing Department: Ext. 655
Billing Fax: 772-204-0677 (No fax coversheet)
Billing Email: Billing@CSIPros.org

Carrier Relations Department

Independent Carriers: Elinor K. Ext. 644
Direct Email: Elinor@CSIPros.org
Major Van Lines: Deanna G. Ext. 515
Direct Email: Deanna@csipros.org

Emergency Contacts NOT FOR CUSTOMERS USE

Contact Person: Yoav C. Ext.: 655
Direct Email: Yoav@CSIPros.org
Cell Phone: 954-242-1979

Contact Person: Donna G. Ext.: 635
Direct Email Donna@CSIPros.org
Cell Phone: 954-240-2866